**SAMUEL ADEKUNLE**

**Graduate Engineer | Technical Support Professional**

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**PROFILE**

Samuel is a passionate, creative, inquisitive, and Innovative technical support engineer with a proven track record of creative approach in providing professional services to clients and maintaining various PC hardware, and software, coaching new personnel. Great team player with excellent communication skills and well-developed technological expertise in emerging technologies. Samuel is currently looking for a graduate engineer role with a company that offers flexible agile conditions to grow both personally and professionally

**EDUCATION**

**The University of Nottingham, United Kingdom Expected Graduation:** September 2022

Program: Master of Science in Electronic Communication and Computer Engineering

**Ladoke Akintola University of Technology, Ogbomosho.**

Program (Undergraduate): Bachelor of Technology, Electronic Electrical Engineering March 2018

Academic Standing’s: 4.56 / 5.00 First Class

**SKILLS AND INTERESTS**

Design Software: Proficient in AutoCAD

Programming Skills: Proficient in MATLAB, Python, & SQL

Office Tools: Proficient in Microsoft Word, Excel, PowerPoint

Soft Skills: Teamwork, Performance Management, Commercial Awareness, Problem Solving & Freight Transportation

**AWARDS**

* University of Nottingham Developing Solutions Masters Scholarship. - Jul2021
* 3rd Best Graduating Student, Department of Electronic Electrical Engineering, Faculty of Engineering, Ladoke Akintola University of Technology Ogbomosho, Nigeria - Mar 2018
* Awarded the Digital Jewels Undergraduate Scholarship in recognition of outstanding full-time students enrolled in Nigerian universities – Mar 2016
* Awarded the 9mobile Merit Award in recognition of outstanding academic excellence in Nigeria - Dec 2014

**WORK EXPERIENCE**

**Technical Support Engineer, [Tizeti Network Limited](https://www.tizeti.com/).** October 2020 – September 2021

* Resolved complex technical issues by overhauling a complete network setup and reconfiguring radios and routers to clients’ demands.
* Diagnosed and troubleshot technical issues, including account setup, network configuration, and firmware/Patches update.
* Explained technical information in clear terms to promote a better understanding for non-technical expert
* Worked with other team members to deploy internet facility to over 1000 clients in less than 30 days
* Advised senior personnel on an innovative approach to increase support quality and expedite ticket fulfillment
* Responded to support requests from end-users and patiently walked individuals through basic troubleshooting tasks
* Accurately recorded network performance and contributed immensely to ideas for mitigating poor network performance

**Electrical Engineering Engineer, [Portharcourt Electricity Distribution Company](https://phed.com.ng/)** June 2018 – May 2020

* Remote/onsite monthly energy reading of individual customers and prompt delivery of customers' e -bills
* Remote/on-site identification of loss-making areas and initiate corrective measures to prevent energy loss
* Documentation of all activity occurring in the electricity network such as transformers load, fault occurrence/ restoration, granting of a permit for safe operation, including risk assessment and maintenance technical report
* Supervision of project to ascertain that personnel are free from any health risk that may be associated with work or work environment according to the HSE set procedure

**Maintenance Engineer (Undergraduate), [Vitabiotics Nigeria Limited](https://www.vitabioticsnigeria.com/)** September 2015 - January 2016

* Developed competency to perform operations and operate the equipment as assigned, and be accountable for jobs at end of the training period.
* Supported and assisted engineers with telephone troubleshooting at job sites.
* Ensured continuous machine up-time by improved engineering response.
* Diagnosed electrical/mechanical malfunction faults and performs preventative and corrective maintenance.
* Preparation, documentation, and issuance of job sheets and reports.

**Electrical (Intern), Oyo State Housing Corporation Ibadan** July 2013 – December 2013

* Hands-on experience in maintaining office electrical appliances to conserve resources and time
* Instrumental in achieving optimum functionality and performance by troubleshooting and resolving electrical faults within the staff offices.

**CERTIFICATIONS**

* Member - International Association of Engineers (IAENG) - September 2020 - Present
* Certified Network Security Specialist (CNSS) by the International Cybersecurity Institute (ICSI) UK - June 2020
* Graduate Member Nigerian Society of Engineers (NSE) – January 2020 -Present

**PUBLICATIONS**

A. F. Olalekan, J. A. Sagor, M. H. Hasan and A. S. Oluwatobi, "**[Comparison of Two SLAM Algorithms Provided by ROS (Robot Operating System),"](https://ieeexplore.ieee.org/document/9456164)** 2021 2nd International Conference for Emerging Technology (INCET), 2021, pp. 1-5, doi: 10.1109/INCET51464.2021.9456164.

**LEADERSHIP EXPERIENCE**

**Vice President, National Youth Service Corps (NYSC) HIV/ AIDS Community Development Service** Jun 2018 – Mar 2019

* Collaborating with Non-governmental organizations to organize events.
* Encouraging people living with HIV and AIDS
* Relationship management with community outreach activities stakeholders.

**Polling Unit Presiding Officer, Independent National Electoral Commission** Feb 2019 - Mar 2019

* Organized and supervised other electoral officers
* Developing Relationships and conducting voter education to voters ahead of polls

**VOLUNTEER ACTIVITIES**

* SEO Africa Alumni Aug 2020– Present
* Lecture Transmitter, International Scholarship Forum June 2019 - Present
* Royal Priesthood Ushers, University Baptist Church, LAUTECH Ogbomosho. Mar 2013 - Nov 2017
* Tutored Math and Physics for Pre-degree and 100 Level students, LAUTECH Feb 2014 - Nov 2017